

From: Latham (Polinko), Janine
To: [JB Huyett - NOAA Affiliate](#)
Cc: [Brescia, Nicolas](#); [Loesel, Matthew](#); [Benjamin Latham](#); [Renn Hanson](#)
Subject: RE: Hurricane Harvey ESF 10 Response: Response Manager access and account update
Date: Wednesday, August 30, 2017 11:59:23 AM
Attachments: [Response Manager installation packages v6_5.docx](#)
[SOP - Add Query Layer From RM.DOCX](#)

Hi Guys. Fancy hearing from you.

Ok Here's the deal you need to get updated. The version you have is connected to an old database.

Go to NDOW.Net and run through the Installation SOP attached.

We currently have response specific viewer for USCG services

You use your Response Manger login will get you into the viewer.

<https://gis.eparm.net/r6/HurricaneHarveyUSCG/>

let me know with questions.

Janine

From: JB Huyett - NOAA Affiliate [mailto:jb.huyett@noaa.gov]
Sent: Wednesday, August 30, 2017 10:04 AM
To: Latham (Polinko), Janine <Janine.Latham@WestonSolutions.com>
Cc: Brescia, Nicolas <brescia.nicolas@epa.gov>; Loesel, Matthew <loesel.matthew@epa.gov>; Latham, Benjamin <Benjamin.Latham@WestonSolutions.com>; Renn Hanson <rennh@genwest.com>
Subject: Hurricane Harvey ESF 10 Response: Response Manager access and account update

Janine,

Hope you're well. Just was over meeting with the NDOW group at the Al Amin Shriner's facility in Corpus. I'm based out of the command post in Robstown with the USCG and want to get Response Manager up and visible here.

Wanted to get Renn Hanson and I's accounts updated. Also the version of RM I have is V637, is that the most up to date? Thanks.

JB

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